



Your Friendly Electric Servant

DAHLBERG LIGHT & POWER COMPANY

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WHAT TO DO WHEN THE LIGHTS GO OFF

- (1) If some of your lights are on, check your own fuses or breakers.
- (2) If all of your lights are off, **listen to your meter**. If it is humming, the trouble is probably on your side of the service. **THE COMPANY DOES NOT DO ANY SERVICE OR ELECTRICAL WORK ON THE WIRING ON YOUR SIDE OF THE METER**. If you have any service work to be done, call your local electrician.
- (3) If the meter is not humming, then call your neighbors prior to calling us to see if they have lights or not. We can restore service faster if we know whether a section of line or an isolated customer does not have power.
- (4) When calling to report a power outage, please give your name, telephone number, fire number, your location and the name of any neighbors who are also without power.
- (5) If you see any potentially hazardous situation (downed wires, broken poles or burning tree branches on the line, etc.) call us immediately. ***Remember – for safety sake, stay away from all downed wires or broken poles as they may be dangerous.***
- (6) Use a flashlight when it gets dark. Avoid candles because of the fire risk.
- (7) Unplug computers, TVs, VCRs, and other sensitive appliances. This will avoid possible damage when electricity comes back on.
- (8) Turn off all but one of the lights that were on, so you will notice when electricity is restored.
- (9) Turn off heat-producing appliances like electric irons and heaters to prevent fires in case no one is home when power is restored.
- (10) Traffic lights and railroad crossings may not work. If you are in a car, remind the driver to stop, look, and listen for cross traffic.